

Project objectives

1

IMPROVE develops:

- a Conversational (multilingual) AI Chatbot (AINO)
- guidance towards the available service provisions

2

IMPROVE supports:

- planning and decision-making of policymakers
- procedures and measures to combat domestic violence

3

IMPROVE addresses:

- frontline responders' training needs
- innovative teaching and learning methods of cross-sector content

4

IMPROVE constructs and delivers targeted awareness campaigns for:

- survivors/ their environments
- frontline responder practitioners
- managers, policymakers and experts



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Project Impacts

Increase domestic violence reporting & improve access to domestic violence services through an AI Chatbot.

1

Accelerate domestic violence policy implementation using a validated common approach for frontline responder organisations.

2

Improve multi-agency domestic violence responses for underserved populations by targeted training.

3

TOOLS



AINO AID™

Chatbot
ainoaid.fi/



Training Platform:
training.vimprodo.eu/



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Improving Access to Services
for Victims of Domestic
Violence by Accelerating
Change in Frontline
Responder
Organisations

improve

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ABOUT IMPROVE

WP

Start date: 1 October 2022

End date: 30 September 2025

The IMPROVE project sets out to:

- reinforce the fight against domestic violence.
- develop tools to increase reporting and detection of domestic violence.
- empower the survivors to understand their rights to services and justice.
- support police authorities, civil society organisations and other frontline responders.
- enhance their competencies to utilise innovative solutions which will enable and accelerate policy implementation.

IMPROVE's innovations are based on innovative research that addresses the diverse identities of survivors, underserved groups and marginalised individuals in a pioneering way.



CONSORTIUM

- DHPol – Deutsche Hochschule der Polizei/German Police University, *Germany*
- WWU – Universität Münster/University of Münster, *Germany*
- CNRS – Centre National de la Recherche Scientifique/National Center for Scientific Research, *France*
- MININT – Ministère De L'intérieur/Ministry of Internal Affairs, *France*
- VICESSE Research GmbH – Wiener Zentrum für Sozialwissenschaftliche Sicherheitsforschung/Vienna Centre For Societal Security, *Austria*
- POLAMK – Poliisiammattikorkeakoulu /Police University College, *Finland*
- THL – Terveystieteiden ja hyvinvoinnin laitos /Institute for health and welfare, *Finland*
- WE – We Encourage Oy Ltd, *Finland*
- FORESEE – Foresee Kutatocsoport/Foresee Research Group, *Hungary*
- UDEUSTO – Universidad De La Iglesia De Deusto Entidad Religiosa/University of Deusto, *Spain*
- PLV – Policia Local de València /Valencia Local Police (Valencia City Council), *Spain*
- ASKABIDE – Asociación Askabide Liberación, *Spain*
- SIG – S.I.G.N.A.L. e.V. – Intervention im Gesundheitsbereich gegen häusliche und sexualisierte Gewalt/ Intervention in the health sector against domestic and sexualized violence, *Germany*
- YOR – Yordas GmbH, *Germany*
- ERS – European Research Services GmbH, *Germany*
- MAI-PSP – Ministry of Internal Affairs (PSP/ISCPSI), *Portugal*